



Health Plan Contact List

Organization	Primary Contact
<p><i>The Corps Network</i> The Corps Network is a national membership organization providing various services to its member corps, including sponsorship of The Corps Network Health Plan. The Corps Network Health Plan complies with all AmeriCorps/CNCS requirements. Service organizations must be members in good standing with The Corps Network to be eligible for the plan.</p>	<p>Rachael Zwerin, Member Services Associate <i>Phone:</i> 1-202-495-2579 <i>Email:</i> rzwerin@corpsnetwork.org <i>Website:</i> www.corpsnetwork.org</p>
<p><i>Willis Towers Watson (WTW)</i> WTW, as the broker for The Corps Network, created the Health Plan in February of 1992. They provide ongoing management of the insurance program. WTW is also available for general questions and concerns from program administrators.</p>	<p>Julie Nelson, Associate Director <i>Email:</i> julie.nelson@wtwco.com</p>
<p><i>CIGNA – Group Number 3338030</i> Cigna administers the medical/prescription drug coverage. That includes claims processing and customer service, as well as virtual ID cards.</p>	<p>Customer Service (Medical/Prescription) <i>Phone:</i> 1-800-244-6224 <i>Website:</i> www.cigna.com or: www.myCigna.com</p>
<p><i>CIGNA Provider Network</i> The OAP network allows you to receive a higher benefit from the plan and reduce your out-of-pocket expenses for both medical and prescription drugs. Members can access high quality providers by looking for those with a “Tier 1” designation (when available).</p>	<p>Provider Lookup <i>Phone:</i> 1-800-244-6224 <i>Online:</i> www.myCigna.com or the myCigna app</p>
<p><i>SMIC (an Amwins company)</i> Eligibility, billing, and premium collection are handled by SMIC. SMIC provides the enrollment portal for ongoing additions and terminations as well.</p>	<p>SMIC Team <i>Group email:</i> smic.tcnsupport@amwins.com <i>Phone:</i> 1-715-303-6115</p>
<p><i>CIGNA – Dental and Vision Coverage (optional)</i> CIGNA is the insurance company contracted to handle the dental/vision benefits available under The Corps Network Health Plan. They process the claims and provide customer service.</p>	<p>Customer Service/Claim Forms <i>Dental - Phone:</i> 1-800-244-6224 <i>Vision – Phone:</i> 1-877-478-7557 <i>Website:</i> www.myCigna.com</p>
<p><u>Claims Addresses</u> Medical/Dental Claims Vision Claims The Corps Network Claims The Corps Network Claims PO Box 182223 PO Box 385018 Chattanooga, TN 37422-7223 Birmingham, AL 35238-5018</p>	
<p><i>Via Benefits – Post service marketplace for individual health plans</i> Free online resource where you can shop for and enroll in health insurance for after your service coverage ends.</p>	<p>Customer Service <i>Phone:</i> 1-800-591-2611 <i>Website:</i> marketplace.viabenefits.com</p>